Integrated Technology Partners is a wholly-owned division of WTC Communications, Inc., a company with over 116 years of experience in the communications and information technology business. ITP's team of experienced IT, security, phone system, and structured cabling experts have the experience, expertise and resources to effectively install and manage complete IT, security, communication, and cabling systems of any size and complexity. Headquartered in Wilton, Iowa, we provide computer and networking, security, and phone system services to over 1,000 companies across Eastern Iowa and Western Illinois.

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We have had a very good working relationship with the Integrated Technology Partners and staff. When we have an issue the response time is great, with either an email or a call to set up a time. In the spring 2015, our server started to send messages of a hard drive failure. We had budgeted for a replacement but funding wasn't available until July 2015. ITP worked with us to get it ordered, and expedited the shipping. Tony worked to get everything converted to the new server with minimal interruption and no loss of data.

👎 CHALLENGE

The City of Tipton had aging infrastructure and various systems were maintained by individuals in separate departments. Their Active Directory Domain Controller would not boot and their existing three servers were failing and not backed up. They also had multiple locations with multiple ISP's using slow connections.

👍 SOLUTION

We replaced their failing Active Directory server with no loss of data and minimal downtime. Our Partner currently has four servers virtualized on a single physical server with backup locally and offsite by a hybrid cloud backup solution, and can be virtualized either on the local backup appliance or in the cloud. ITP engineered a city installed and owned fiber optic network that reduced ISP costs and increased speed between locations.

✓ RESULTS

The switch to a virtualized server environment saved Tipton thousands of dollars in hardware costs. The city-wide fiber infrastructure reduced ISP costs and increased performance between city facilities by several orders of magnitude. IT resources are monitored proactively, reducing downtime, IT expenditures are budgeted, and evaluated on an ongoing basis via interaction between ITPs Virtual CIO and the City's administrative staff.